FLYCAST HALOITSM

All-in-One Source for HaloITSM



5,800+

Successful IT Implementations



1,800+

Customers Throughout North America

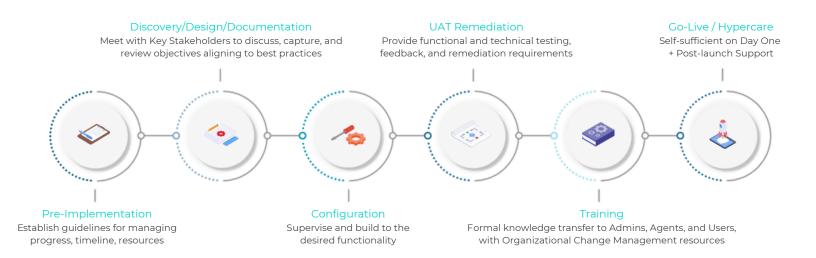


Certified Experts

Implementation & Long-Term Support

New Implementations | Custom Enhancements

Our certified team of ITSM and ITIL experts have the industry and product knowledge to engage immediately and work in parallel with your team, addressing all aspects of the project's planning, implementation, and support cycles.



HaloITSM for the Entire Enterprise

Unify IT and Every Business Team















Procurement





Legal

Travel

Professional Services

For organizations using the core ITSM modules, Flycast Partners can scale additional modules and features to ensure your capabilities align with your evolving business needs.

- Gap Analysis and ITSM Maturity Assessment $\langle \rangle$ Identify inefficiencies and provide a roadmap to optimize ITSM processes
- Provide Best-Practice Training and Change Enablement Support tool adoption with tailored knowledge transfer
- Design and Implement Custom Integrations Connect HaloITSM with AD, HR, messaging, monitoring, ERP, and cloud systems
- Complex Automations across Teams and Tools Automate routing, escalations, approvals, ticket sync, asset updates, and alerts
- Configure Additional ITIL-Aligned Processes Release, Problem, CMDB/Asset, SLA, Capacity, Event, and more.
- Create Advanced Self-Resolution Workflows $\langle \rangle$

operational skill gaps, acting as your on-demand resource to fully optimize your ITSM environment.