

Enterprise Service Management Tool

Automate, connect, and improve the service delivery of your entire organisation with HaloITSM. From employee onboarding to maintenance requests, HaloITSM enables you to combine siloed service areas to create seamless, standardised processes and a great experience for your users.

Not only will the platform meet your needs and help unite your teams, HaloITSM is a futureproof ESM solution designed to let you grow with the system. HaloITSM's all-inclusive nature means all modules are included as standard. This means you won't be charged extra should you wish to take a phased approach to utilising modules. You can simply configure additional service areas and add in new team as you deem necessary.

Why use Halo for Enterprise Service Management?



By extending your workflows beyond IT into other departments, HaloITSM enables you to join siloed service areas to create seamless processes and a great experience for your users. Enjoy the many benefits of using the same system within all departments including:



Centralization of Data

Access and view data from every department in one central system.



Standardization of Processes

Streamline complex processes into simple flows with HaloITSM's workflow engine.



Fewer Systems to Administrate

Gone are the days of having different tools and protocols for different departments.



Lower Software Costs

Reduce software costs with a single scalable solution.



Scalable Growth

HaloITSM's Enterprise Service Management solution is designed to let you grow with the system - add new teams to Halo as you see fit.



One Portal for End-Users

Let users easily find and request the exact services they need from one central portal.



Improve Interdepartmental Communications

Break down silos and enable better collaboration between departments through shared systems and visibility.